

TENDER FOR PROVIDING OPERATION AND MAINTENANCE SERVICES FOR MDPE AND STEEL NETWORK AT AMBALA-KURUKSHETRA & KOLPHAPUR GA

TENDER NO. HOGPL/2026-27/C&P/011 DATE: 03.06.2026

Sl. No	Ref Clause No.	Ref Clause Description	Bidders Query	HOGPL Reply																
1	8.0 BIDDER EVALUATION CRITERIA COMMERCIAL VOLUME SECTION I - IFB	<p>8.1 TECHNICAL Bidder shall have experience of having successfully carried out & completed similar work as a Main Contractor during the last seven (07) years ending last day of the month previous to the one in which applications are invited, which experience should be any one of the following:</p> <table border="1"> <thead> <tr> <th>PART</th> <th>Three Similar Completed Works</th> <th>Two Similar Completed Works</th> <th>One Similar Completed Work</th> </tr> </thead> <tbody> <tr> <td colspan="4" style="text-align: center;">Costing of work not less than (in Lacs)</td> </tr> <tr> <td>Part A</td> <td>301.98</td> <td>377.47</td> <td>603.95</td> </tr> <tr> <td>Part B</td> <td>437.36</td> <td>546.71</td> <td>874.73</td> </tr> </tbody> </table>	PART	Three Similar Completed Works	Two Similar Completed Works	One Similar Completed Work	Costing of work not less than (in Lacs)				Part A	301.98	377.47	603.95	Part B	437.36	546.71	874.73	<p>Technical BEC – Similar Work Experience As per the current BEC, bidders are required to satisfy the experience criteria through completion of one, two or three similar works of prescribed values. We request HPOIL Gas to consider allowing the required value under the "Single Similar Work" category to be derived from a maximum of two completed contracts involving similar CGD activities. For example, if the requirement under the Single Similar Work category is ₹8.75 Crore, bidders may be allowed to qualify through a combination of two completed similar contracts whose aggregate executed value equals or exceeds ₹8.75 Crore. This practice is commonly adopted in several CGD tenders, considering that many capable contractors execute large projects through multiple work orders issued under framework contracts, annual rate contracts, package-wise awards or geographically segregated contracts. Such a modification would increase competition without compromising technical capability.</p>	Refer Corrigendum 2
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2		<p>* Order value including GST will be considered for bidder qualification as per the above BEC clause. Definition of Similar Work: Providing all O&M services associated for maintaining MDPE Pipeline / Steel pipeline / Above ground GI infrastructure work (LMC) of City Gas Distribution (CGD) Projects/Company.</p>	<p>Definition of Similar Work We request clarification whether experience in execution of CGD projects involving:</p> <ul style="list-style-type: none"> • MDPE pipeline laying and commissioning • Steel pipeline works • GI/LMC installation works • Leak rectification and emergency restoration activities • Diversion, modification and shifting works • Decommissioning works • Asset maintenance and upkeep activities • Valve chamber construction and maintenance <p>shall be considered under the definition of Similar Work. Many experienced CGD contractors execute such activities regularly and possess the technical competency, manpower capability and safety systems necessary for execution of the present contract.</p>	Tender condition shall prevail.																
3	GENERAL QUERY		<p>Historical Operational Data Kindly provide the following data separately for Kolhapur and Ambala-Kurukshetra GA:</p> <ul style="list-style-type: none"> • Average monthly emergency complaints • Average monthly "No Gas" complaints • Average monthly gas leakage complaints • Average monthly meter-related complaints • Average monthly customer service requests <p>This information will assist bidders in realistic assessment of manpower deployment and commercial risk.</p>	Refer Technical volume.																
4	GENERAL QUERY		<p>Estimated Quantities Kindly provide indicative annual quantities against major SOR items to facilitate accurate pricing and reduce contingency loading in bids.</p>	Major SOR items will be consumed on monthly basis, whereas balance items shall be consumed as and when basis. Vendor to quote accordingly considering Maximum consumption during the course of proposed PO duration.																
5	GENERAL QUERY		<p>Statutory Wage Revision Please clarify whether increases in statutory minimum wages, PF, ESIC and other statutory labour obligations during the contract period shall be reimbursable or deemed included in the quoted rates.</p>	Any statutory variations in Minimum wages as per Minimum Wages Act 1948 of the labor laws shall be paid and borne by contractor. No price escalation will be provided during the validity of the contract. Vendor to quote their prices considering the minimum wages revision till validity of Contract Period.																
6	GENERAL QUERY		<p>Penalty Cap Considering the manpower-intensive and emergency nature of the contract, we request HPOIL Gas to consider introducing a cap on cumulative monthly penalties linked to a percentage of monthly bill value.</p>	Tender terms and Conditions shall Prevail																
7	GENERAL QUERY		<p>Kindly clarify whether the manpower rates we are required to quote should include the costs of tools and consumables.</p>	Manpower rates are inclusive of all required resources such as Manpower, Equipment, tools & tackles, PPEs, Consumables, Administrative operation round the clock to carry out activities as per detailed scope of work mentioned in Part - I																

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8	GENERAL QUERY		Kindly clarify whether the appliance valve is in the bidder scope or the vendor scope.	Appliance valve is to be supplied by bidder, Please refer Annexure-7 of Technical volume.
9	GENERAL QUERY		Kindly clarify whether installation of the PE valve is in the contractor's scope.	PE valve is in bidder scope, Please refer Annexure-7 of Technical volume.
10	GENERAL QUERY		Please clarify whether LMC is to be done in scattered areas.	LMC installation will be allocated in charged areas i.e. scattered areas across Ambala & Kurukshetra and Kolhapur GA.
11	GENERAL QUERY		Please clarify whether permission is included for carrying out O&M purpose restoration.	Liasoning/Permission charges are in bidder's scope, no separate charges will be paid against Liasoning/Permisison. Additionally no separate charges will be paid against restoration for MDPE laying & service pipeline layings, laying rates are inclusive of restoration & liasoning charges.

Signature & seal of Bidder