

REPLY TO PRE BID QUERIES DATED 30.03.2026

HIRING OF AGENCY FOR PROVIDING CLUSTER BASED OPERATION AND MAINTENANCE SERVICES FOR CNG COMPRESSORS AT AMBALA-KURUKSHETRA AND KOLHAPUR GA

TENDER NO. HOGPL/2025-26/C&P/044 DATE: 18.03.2026

Sl. No.	Ref Clause No.	Ref Clause Description	Bidders Query	HOGPL Reply
1	TECHNICAL VOLUME SECTION 1: SCOPE OF WORK 6) Scope of comprehensive maintenance of CNG compressor packages:	6.34 Zero calibration of mass flow meters shall be carried out on a half-yearly basis. HOGPL will provide an FCRI-calibrated master prover for the verification of the mass flow meters. It shall be the sole responsibility of the contractor to make all necessary arrangements for checking the meters installed in the compressor packages. Any repair, rectification, or adjustment required to ensure the proper functioning and accuracy of the mass flow meters shall be entirely within the scope of the bidder	Zero Calibration of Mass Flow meter will be done by KPCL. However, FCRI calibration of MFM will be done by HPOIL.	M/S HOGPL has master prove meter which are calibrated through FCRI ,if there is error in reading inline with Master meter bidder shall take corrective measures with packages MFM
2	TECHNICAL VOLUME SECTION 1: SCOPE OF WORK 9) General: contractors' responsibilities:	e. Contractor has to ensure the safety of man and machine all the times. Damages of equipment due to negligence will be recovered as per the decision of Engineer-in- Charge, which will be final.	KPCL liabilities will be limited to equipment supplied by KPCL only. NO consequential damages will be recovered from KPCL.	Tender condition prevails, Contractor has to ensure the safety of man and machine all the times. Damages of equipment due to negligence will be recovered as per the decision of Engineer-in-Charge
3	TECHNICAL VOLUME SECTION 2: SPECIAL CONDITIONS OF CONTRACT 7. PENALTY CLAUSE:-	8) Continuous Break-down beyond 360 hrs in a month - 50% of Monthly Invoice value	Not acceptable. Penalty shall be limited to 25% of the monthly billing value of individual package.	Tender condition prevails
4	TECHNICAL VOLUME SECTION 2: SPECIAL CONDITIONS OF CONTRACT 7. PENALTY CLAUSE:-	Package Gas Loss: Service Provider shall ensure that any action to limit gas losses within 1% is taken within 7 days from detection of gas loss. Any loss over and above 1% will be recovered from service provider for a period after 7days. Reconciliation of gas (gain or loss) will be done at average on monthly basis for individual package. In case OEM presumes MFM is faulty, then BIDDER must prove that MFM is faulty within 7 days' time period and BIDDER has to check the accuracy of MFM. If require BIDDER must repair/replace it within 7 days. If BIDDER fails to prove that HPOIL will consider the MFM reading is accurate. However, in any Case/any situation, total cumulative penalty from all accounts (i.e. from gas loss, break down time, statutory requirements etc.) will be limited to 60% of monthly invoice value of concerned package for concerned month only. Beyond 1%, BIDDER has to compensate the amount @45/Kg. during the O&M period. The amount will be deducted from monthly RA bill	In any case / situation, total cumulative penalty from all accounts (i.e. Gas loss, Breakdown time, statutory requirement, fuel consumption & power consumption or in any account where penalty is applicable) shall be limited to 25% of the monthly billing value of individual package. Penalty should not be carry forwarded to next month.	Tender condition prevails
5	TECHNICAL VOLUME B Scope of work – Operation & Maintenance 1.Spare & Consumables	Contractor shall arrange filling of Co2 cylinders quarterly as per NFPA/OISD standards, however the flooding system function check with discharging the Co2 shall be carried periodically and recorded and contractor shall have to arrange the hydro testing of the Co2Cylinders of flooding system as per NFPA/ OISD standards.	CO ₂ system flooding system test can be carried out by verifying magnetization process of the SOV plungers. No need to flood the system every time. We can demonstrate that to customer. CO ₂ refilling shall be done when in case it gets empty. Hydro testing of the CO ₂ shall be done once in a 3/5 years, as per the OISD guidelines, whichever is applicable for hydro test.	Agreed, bidder shall ensure proper pressure rating as per OISD guideline.
6	COMMERCIAL VOLUME SECTION – II INSTRUCTIONS TO BIDDERS (ITB) 32.4 Comparison of Prices	Evaluation shall be carried out on PART BASIS (each part shall evaluated separately) to arrive at the lowest evaluated cost to Purchaser.	Please confirm financial evaluation will be done on the part wise or group wise basis.	Refer Corrigendum 1
7	SECTION – VI SCHEDULE OF RATES (SOR)	SOR	As per the existing Tender SOR provision, bidders are required to quote common operation charges for stations where two packages are operated by a single operations team. However, in the event that one of the packages at a station is discontinued for any reason, the bidder is unable to recover the cost of the common manpower, as the remaining single package still requires full operational staffing. In view of this, we request HPOIL to consider revising the provision to allow bidders to quote: Common Station Operation charges separately, and Package-wise Comprehensive Maintenance charges separately. This approach will help ensure a fair and balanced arrangement, safeguarding the interests of both parties.	Tender condition prevails
8	SECTION – VI SCHEDULE OF RATES (SOR)	SOR	With reference to the Cummins Engine Top Overhaul (Top) and Major Overhaul (MOH), the tender does not provide a specific list of spare parts to be considered. In the absence of a defined spare parts list, it is difficult for bidders to accurately estimate and include the cost of these components in their bid. Therefore, we request HPOIL to kindly provide a detailed list of spare parts to be considered under Top and MOH, or alternatively, clarify the scope to ensure uniformity and transparency in bidding.	HOGPL has mentioned respective packages HMR accordingly bidder shall consider for TOP & MAjour overhauling as per OEM recommendation such as Cummins. Spar list attached with minimum spare requirement bidder shall consider qty as per future requirement.
9	General Query		Please note that as per our company policy, we can quote prices only for ICL DBC. Therefore, it is not feasible for us to provide joint manpower in association with any other supplier. Kindly amend the clause accordingly.	Tender condition prevails

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10	General Query		We also request you to kindly clarify that if in a cluster, there are a total of 5 DBCs and 2 DBCs are non-operational, how the manpower deployment will be decided.	Refer manpower deployment Annexure. Under respective cluster , bidder shall reduce the manpower without hampering the operational consistency.
11	General Query		SOR IS DIVIDED INTO TWO PARTS (PART A AND PART B) PART A DIVIDED IN 5 GROUPS AND PART B IN THREE GROUPS. PLEASE CLARIFY IF THE BIDDER CAN PARTICIPATE IN INDIVIDUAL GROUPS OF THE SOR OR WE HAVE TO PARTICIPATE IN COMPLETE PART	Yes. Bidder can participate for individual Group. Refer Corrigendum 1
12	SECTION – VI SCHEDULE OF RATES (SOR)		SOR PART A GROUP V CONTAINS COMPRESSORS FROM SOPAN, ICL AND IDEATE. BIDDER REQUESTS TO MAKE SEPARATE GROUP FOR SOPAN, ICL AND IDEATE MAKE COMPRESSORS	Tender condition prevails
13	TECHNICAL VOLUME SECTION 1: SCOPE OF WORK 6) Scope of comprehensive maintenance of CNG compressor packages:	6.50 The bidder shall take into account into top overhauling or major overhauling of the compressors that are due for immediate maintenance also in his scope. All costs associated with such overhauling shall be deemed to be included in the quoted rates and no additional claims shall be entertained.	In Part-A Group-IV, SOR for overhauling of TCPL make GED compressor at CGS Jalbera is not provided even though current HMR is 20203:54 & it is expected to reach 24000 during this tender duration. Please clarify weather Major overhauling is done for this engine or not. If not then whether we have to consider the cost in O&M cost or not?	The TCPL make GED compressor at CGS Jalbera, Compressor overhauling has already been completed, and only the engine overhauling, which needs to be considered at 24,000 HMR, remains.
14	Technical Volume Sec. 1: SCOPE OF WORK 02. Site Visit	The bidder is required to provide comprehensive maintenance services with 100% availability of genuine spares to carry out Comprehensive maintenance contract of CNG Compressors (GED/EMD/Variable/ online/ booster) including supply of spares during the entire contract period.	It is understood that genuine OEM-certified spares shall be used and adequately maintained. However, in the event of non-availability of specific spares leading to a delay or non-replacement of parts, we understand that similar specification spares can be used which is certified by the client. Kindly confirm	Tender condition prevails
15	Technical Volume Sec. 1: SCOPE OF WORK 03. 3) The details of compressors in GA	3) The details of compressors in GA are as follows: 1) KPCL - Kirloskar Pneumatic compressors Ltd, 2) Ideate - Ideate Informatics LLP, 3) I C L - Indian compressors Ltd, 4) Sopan- Sopan O&M company Pvt Ltd 5) Tulip- Tulip Compression Pvt. Ltd.	We understand that the service provider will have to bid for different make of compressors which will require technical details, cumulative running hours, date of commissioning and their maintenance schedules and manuals. Kindly confirm and provide data	Cumulative HMR mentioned in SOR kindly refer SOR. Manuals & maintenence schedule Bidder shall refer Technical volume
16	Technical Volume Sec. 1: SCOPE OF WORK 4) The manpower details are as follows:	4) The manpower details are as follows: b) The Contractor shall arrange initial induction training A1and periodic refresher training (every 06 months) through OEM or HOGPL-approved agency.	We request you to share the list of HOGP approved agencies.	OEM can arrange training with due permission of HOGPL
17	Technical Volume Sec. 1: SCOPE OF WORK 5) Scope of cluster-based operations:	4.1. At all CNG Online/ Mother Stations / daughter booster stations the Contractor shall deploy competent Operator to visit all CNG stations on daily basis to carry out routine checks including top up of Oil, coolant, checking compressor process and performance parameters etc. The services are required on 365 days including Sundays and all holidays on round the clock basis as directed by HOGPL Engineer- In-Charge (EIC), for which the Contractor will deploy One Operator (minimum of ITI Technician level) in each shift to monitor a cluster of 2 to 5 CNG Stations. The list of stations covered under the cluster is given in this document. In addition to Operations, the Operator shall carry out daily inspection/checks as per the Inspection Check List recommended by the Compressor OEM and as approved by HOGPL.	List provided for GA wise cluster operations and CAMC has 11 nos cluster in Ambala-Kurushetra, cluster in Kolhapur are not mentioned We request to provide the list of CNG stations to be covered per cluster at Kolhapur GA and alsoprovide distance from centralized station for both respective GAS.	Kolhapur GA Cluster I : Inter distance between CNG station around 2-5 Km Cluster II : Inter distance between CNG Station 10-15 Km Cluster III: Inter distance between CNG station 18-20Km Cluster IV: Inter distance between CNG station 15-18 Km Cluster V: Inter distance between CNG station 18-22 Km Ambala Kurukshetra GA Cluster I : Inter distance between CNG station Approx. 23.4 Km Cluster II : Inter distance between CNG station Approx. 30 Km Cluster III : Inter distance between CNG station Approx. 18.6 Km Cluster IV : Inter distance between CNG station Approx. 16.30 Km Cluster V : Inter distance between CNG station Approx. 1.9 Km Cluster VI : Inter distance between CNG station Approx. 17.9 Km Cluster VII: Inter distance between CNG station Approx. 7.40 Km Cluster VIII: Inter distance between CNG station Approx. 21.40 Km
18	Technical Volume Sec. 1: SCOPE OF WORK OPERATIONS & DAILY ROUTINE CHECKS:	4.8. Technicians/Operators provided shall have minimum qualification of ITI/Diploma in Mechanical/Fitter/Instrumentation/Electrician trade and shall be experienced in handling & servicing of oil & gas equipment, preferably CNG compressors & Gas engines, Electrical motor driven compressor packages, booster compressor packages, well trained & certified by Compressor/Engine OEM before they are inducted.	We understand that experienced and well trained technician/ operators for handling and servicing oil and gas equipment should be provided but we would like to inform that certification from Compressor/ Engine OEM may be difficult, although the induction of technicians will be done who have relevant work experience. We request that HOGPL- approved agencies or existing HOGPL contractors or technician/ Operators with relevant work experience be permitted. Kindly confirm otherwise it will be difficult for any company to bid for this contract as the OEM will never certify any manpower of the other company and in that case it will be difficult for any company to bid for Operations support and CAMC. This can lead to very less participation in the bidding.	Agreed, bidder shall ensure the deploy manpower having essential experience & technical qualification

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20	Technical Volume Sec. 1: SCOPE OF WORK 6) Scope of comprehensive maintenance of CNG compressor packages:	6.36 Contractor shall have to arrange the hydro testing of the Co2 Cylinders of flooding system as per NFPA/ OISD standards.	We request to provide the list, numbers, size, capacity, previous hydrotest date etc. of the CO2 cylinders installed machine wise.	List Attached
21	Technical Volume STATUTORY & LEGAL COMPLIANCES:	a) Payment of Wages Act 1936. (Central Wages)	We understand that Central Wages are to be considered. Kindly confirm	Applicable Central wages : Refer order of chief Labour commissioner : Order No. Fileno.1/6 2025-I,S-II Government of India, Ministry Of Labour & Employment Office of the Chief Lbaour Commissioner Delhi. Bidder shall ensure wages can be modified as per Labour commisioner notification on yealry basis.
22	Commercial Volume 8.2 FINANCIAL:	Bidder Quoting for multiple Parts, Technical & Financial BEC requirement shall be calculated on cumulative basis.	We understand that the bidder can quote for multiple parts, which intends to different groups in Part A or Part-B. Kindly confirm	Refer Corrigendum 1
23	Commercial Volume 9.2 BID SECURITY/EMD	9.2.1 All bids must be accompanied with bid security amount of INR 22.92 Lacs.	As the bidder is free to quote Part/Group wise, the bidder may chose to bid only for a single part. In such scenario, as per the present terms, the bidder has to submit the EMD for the entire value of Tender which is not reasonable. We request you to allow partwise/groupwise submission of EMD and provide the amount for the same.	Tender condition prevails
24	SECTION – VI SCHEDULE OF RATES (SOR) PART A AMBALA-KURUKSHETRA GA	GROUP V: SOPAN, ICL & IDEATE MAKE COMPRESSOR	We understand that since Group V includes compressors of three different OEMs (Sopan, ICL & Ideate) it would be difficult to provide OEM-specific spares, technical support and maintenance at the same time. We request you to split the Group according to the Compressor OEM make so that during execution, there are no challanges for the contractor as well as for the client due to shortage of spares, technical supports, etc. Please confirm and amend accordingly.	Tender condition prevails
25	COMMERCIAL VOLUME SECTION – I INVITATION FOR BIDS (IFB) 4.0 CONTRACT PERIOD & DELIVERY SCHEDULE	Mobilisation: The Agency/Contractor will be given 15 days mobilization period. Agency shall ensure mobilization within the given time with the required manpower for smooth execution of job as specified by HPOIL/ EIC.	Deployment peridod 30 days	Tender condition prevails
26	COMMERCIAL VOLUME SECTION – I INVITATION FOR BIDS (IFB) 9.2 BID SECURITY/EMD	All bids must be accompanied with bid security amount of INR 22.92 Lacs.	Separate Bid security(EMD) for Part-A & Part-B SOR	Tender condition prevails
27	COMMERCIAL VOLUME SECTION – II INSTRUCTIONS TO BIDDERS (ITB) 32.4 Comparison of Prices	Evaluation shall be carried out on PART BASIS (each part shall evaluated separately) to arrive at the lowest evaluated cost to Purchaser.	It may be on Group basis	Refer Corrigendum 1
28	SECTION – VI SCHEDULE OF RATES (SOR)		It may be quoted separate cost for operation & CMC maint. Services for better understanding and clarification.	Tender condition prevails
29	COMMERCIAL VOLUME SECTION – I INVITATION FOR BIDS (IFB) 9.2 BID SECURITY/EMD	All bids must be accompanied with bid security amount of INR 22.92 Lacs.	The requirement of a bid security amount of INR 22.92 lakhs is quite high for MSME vendors. Therefore, bidders registered as MSMEs should be granted exemption from submitting bid security upon uploading a valid MSME certificate. This will also encourage wider participation from other vendors."	Refer Clause 9.2 of Section I of Commercial Volume

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30	General Query		In the commercial document, PART A: Ambala–Kurukshehra GA specifies 5 groups and PART B: Kolhapur GA specifies 3 groups, with financial eligibility defined for each group. However, these groups are not referenced anywhere in the technical document. As a result, it is unclear how bidders are expected to map the specified financial eligibility criteria to the corresponding types of machines. Kindly clarify the linkage between the groups and the respective machine categories to avoid ambiguity.	Bidder to refer Schedule of Rates & Corrigendum 1
31	TECHNICAL VOLUME SECTION 1: SCOPE OF WORK 9) General: contractors' responsibilities:	It will be the responsibility of the Contractor to pay as per the minimum wages of the appropriate government applicable under the Minimum Wage Act 1948 from time to time.	Kindly provide the latest applicable wage rates and an indicative lump sum estimate of operator salaries under the existing contract for our reference	Kindly refer the central labour wages
32	General Query		Kindly provide the machine running hours (HMR) details so that we can assess whether any major overhauling is due or approaching, as this has a significant impact on the overall cost	Kindly refer the SOR
33	General Query		Approx distance of machine within cluster	<p>Kolhapur GA Cluster I : Inter distance between CNG station around 2-5 Km Cluster II: Inter distance between CNG Station 10-15 Km Cluster III: Inter distance between CNG station 18-20Km Cluster IV: Inter distance between CNG station 15-18 Km Cluster V: Inter distance between CNG station 18-22 Km</p> <p>Ambala Kurukshehra GA Cluster I : Inter distance between CNG station Approx. 23.4 Km Cluster II : Inter distance between CNG station Approx. 30 Km Cluster III : Inter distance between CNG station Approx.18.6 Km Cluster IV : Inter distance between CNG station Approx.16.30 Km Cluster V : Inter distance between CNG station Approx. 1.9 Km Cluster VI : Inter distance between CNG station Approx. 17.9 Km Cluster VII: Inter distance between CNG station Approx.7.40 Km Cluster VIII: Inter distance between CNG station Approx.21.40 Km</p>
34	General Query		OEM Spare in all case not possible . Partically no OEM will provide any of spare to its competitor , So spare equivalent to OEM should be allow	Not Allowed non certified spare.

Signature & seal of Bidder