

REPLY TO PRE BID QUERIES DATED:05.08.2025				
ANNUAL RATE CONTRACT FOR SUPPLY OF CNG DISPENSERS AT NAGALAND GA				
TENDER NO. HOGPL/2025-26/C&P/010 DATE: 23.07.2025				
Sl. No.	Ref Clause No.	Ref Clause Description	Bidders Query	HOGPL Reply
1	Sl. No.7.0 of Technical Volume	LIST OF RECOMMENDED TPIA	Kindly Add TUV India (Nord) in recommended TPI List	
2		<p>LIST OF APPROVED VENDOR FOR BOUGHT OUT ITEMS</p> <p>2. Pressure Transmitter</p> <p>a. Druck</p> <p>b. Wika</p> <p>c. Honeywell</p> <p>d. ABB</p> <p>e. Rosmount</p> <p>3. Pressure Regulator &amp; slam shut valve</p> <p>a. M/s Pietro Fiorentini S.p.A (Italy)</p> <p>b.M/s Emerson Process Management</p> <p>c.M/s RMG Regel Messtechnik (Germany)</p> <p>d.M/s Mokved Valves BY (Netherlands)</p> <p>e.M/s Tartarini</p> <p>f.M/s Fisher</p> <p>g.M/s Gorter controls (Netherlands)</p> <p>h.M/s Dresser</p> <p>i.M/s Nirmal (UPTO # 600)</p>	<p>Request you to kindly add 'TE Connectivity (MEAS)' &amp; 'Huba Control' make Pressure Tranmitter in approved Vendor list.</p> <p>TE Connectivity (TE) is a global leader in industrial technology, specializing in sensor solutions. The company is headquartered in Berwyn, Pennsylvania, and employs over 89,000 individuals across more than 140 countries. TE Connectivity manufactures Pressure Transmitters — under its Measurement Specialties brand with high-accuracy for Pressure Aplication.</p> <p>Huba Control - It is one from the top brands of Pressure Transmitters around the world to find the best fit for our CNG Dispensers. Huba Control is a Switzerland based company manufacturing high precision instruments and having its presence in 165 countries around the world. This pressure transmitter are with ATEX, IECEx and PESO approvals.</p> <p>If you require any supporting documents for these PT, please let us know, we will provide.</p>	
3		<p>4.Ball Valves</p> <p>a.Hopkinsons Limited (UK)</p> <p>b.O.M.S. Saleri (Italy)</p> <p>c.Pibi Viesse</p> <p>d.Perar SPA (Italy)</p> <p>e.Larsen &amp; Toubro Ltd. (Audco India Ltd Chennai)</p> <p>f.Microfinish Valves Ltd. (Hubli)</p> <p>g.Pietro</p> <p>h.Fiorentini (Italy)</p> <p>i.Swagelok</p> <p>j.SS Ball Valves – Parker (USA)</p>	<p>Request you to kindly add below make in Vendor list of these items.-</p> <p>3. Pressure Regulator - Compac</p> <p>4. Ball Valve - Hy-lok</p> <p>5. Pressure safety valve - Compac</p> <p>7. Fittings - Hy-Lok</p> <p>8. SS Valves (2 Way/3 Way) - Hy-Lok</p> <p>9. Tubing - Jindal Saw</p> <p>10. Solenoid valve - Compac</p> <p>Hose - Transfer oil &amp; Zac</p> <p>PRV, SRV, Solenoid Valves are specially design to use in CNG Dispenser &amp; manufactured by Compac NZ. These are used in our all CNG dispenser. These all items have been supplied to IOCL, HPCL, BPCL, Gail Gas &amp; Gail India, MGL, IGL, TNGCL etc.</p>	
	Sl. No.8.0 of Technical Volume	<p>8. SS valves (2/3 way)</p> <p>a.M/s Swagelok (USA)</p> <p>b.M/s Parker (USA)</p>		

Bidder shall submit PTR & Peso approval with make list for further approval

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4		7.Fittings a.M/s Swagelok b.M/s Parker  5.Pressure Safety Valve a.M/s BHEL, OFE & OE Group (New Delhi)/ b.M/s Keystone Valves (India) Pvt. Ltd. Baroda c.M/s Sevim Sarasin Valves India (P) Ltd. (New Delhi-Halol-Gujarat) d.M/s Tyco Sanmar Ltd. (New Delhi) e.M/s Parco SPA, Italy f.M/s Sarasin, France g.M/s Tai Milano SPA, Italy h.M/s Fisher Rosemount (Now M/s Emerson Process) i.M/s Parker  10.Solenoid Valve a.M/s ASCO b.M/s Rotex c.M/s parker Hanifen  9.SS Tubing a.Sandvik b.Tubacex c.Parker (USA)  13.Barrier/ Isolators/Surge protector a.MTL b.Phoenix c.P&F	BIDDER Request to kindly include FITTINGS AND VALVES - HYLOK,DKLOK and Superlok Makes Valves and Fittings in approved Vendor list as these make are widely accepted and proven in CGD Industry.  Solenoid Valve- Bidder request to kindly include Seitz Make SOV in the approved Vendor List -has already proven track record in CGD Industry.  Hoses-Bidder request to kindly include ZEC make Hoses in the approved Vendor List.  TUBING- Bidder request to kindly include JINDAL make Tubing in the approved Vendor List.												
5		Bidder is requesting kindly consider DK Lok, Hylok and OEM makes for Fittings. These makes are already approved in many CGD companies like MNGL, IGL, MGL, IOCL, GAIL, BPCL & HPCL etc. We can provide a PTR during the detail engineering. Kindly approved the same.													
6		Bidder is requesting kindly consider DK Lok and Hylok makes for S.S Valves. These makes are already approved in many CGD companies like MNGL, IGL, MGL, IOCL, GAIL, BPCL & HPCL etc. We can provide a PTR during the detail engineering. Kindly approved the same.													
7		Bidder is informing that OEM make Power Card assembly has inbuilt protection for Power Spike/Surges. Requesting you to kindly consider the same.													
8	Clause No. 4.0 of SECTION – I INVITATION FOR BIDS (IFB) of Commercial Volume	<div>Delivery Schedule:</div> <table><tr><th>SOR Item No.</th><th>Description</th><th>Total (Nos)</th><th>Delivery Schedule</th></tr><tr><td>1.1</td><td>PART A: CAR DISPENSERS</td><td>10</td><td rowspan="2">Delivery shall be within 10 (ten) weeks from the date of Intimation as instructed by EIC.</td></tr><tr><td>2.1</td><td>PART B: CAR-CUM-BUS (COMBO) DISPENSERS</td><td>04</td></tr></table>	SOR Item No.	Description	Total (Nos)	Delivery Schedule	1.1	PART A: CAR DISPENSERS	10	Delivery shall be within 10 (ten) weeks from the date of Intimation as instructed by EIC.	2.1	PART B: CAR-CUM-BUS (COMBO) DISPENSERS	04	We Request Delivery Period to be 14 to 16 Weeks; because practically 10 weeks delivery is not possible.	Tender condition prevails
SOR Item No.	Description	Total (Nos)	Delivery Schedule												
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2.1	PART B: CAR-CUM-BUS (COMBO) DISPENSERS	04													
9	General Query		Bidder Dispenser has Family integrity facility inbuilt. The Family Integrity system ensures that the Processor Board & Mass Flow Meter are integrated through a unique code. If the unique ID does not match the number set in the CSK electronics, the system will enter in an error state. This integration prevents unauthorized substitution of these electronic components within the dispenser.	Bidder shall share & submit unique code details with purchaser											
10	General Query		The bidder can offer options for securing the dispenser door with a high-security tamper-proof lock with a special key which which cannot be duplicated.	Bidder shall share & submit unique code details with purchaser											
11	General Query		The Bidder Dispenser is designed with an extended input voltage range of 110 to 240 V AC.	Tender condition prevails											
12	General Query		Bidder dispenser is equipped with an Ethernet port and a USB port additionally alongwith RS485 Port.	Tender condition prevails											

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13	SCOPE OF WORK- CAR DISPENSER AND COMBO DISPENSER (CAR CUM BUS DISPENSER) Technical Volume	<b>6.1.2. Break down Repair:</b> On receiving information from the CNG control room/Dealer, contractor shall ensure that his team reaches the concerned retail outlet. Attend to dispenser breakdown service calls on 24X7 basis. The service personnel will report to the call site within 2 hours from the time of receiving service call in Ambala-Kurukshetra & Kolhapur site or at whatever site dispensers are installed (Prior Information will be provided for location of installation of Dispensers).	Providing 24x7 support and will make every effort to attend to complaints within the stipulated time frame. However, the actual response time may occasionally vary due to factors such as traffic conditions, the volume of simultaneous complaints, and the distance of the site.	Tender condition prevails
14	6.1.4. Break down penalty: (During Warranty & CAMC Period) of Technical Volume	a.) Penalty for hour delay in reaching at all site from complaint logged to control room. – Rs 500/- per arm per dispenser	We will make every effort to meet the 4-hour response time; however, we request flexibility depending on traffic conditions and number of complaints at that time. Suggest reducing penalty to Rs. 200/- per arm.	Tender condition prevails
15		b.) Penalty for 2-hour delay in reaching at all site (ie, within 4 hours instead of 2 hours)- Rs 1000/- per arm per dispenser.	Kindly consider extending response time window to 6 hours as standard in peak traffic or remote site conditions. Suggest revising penalty to Rs. 500/- per arm.	Tender condition prevails
16		c.) If the shutdown time, which will be calculated from the time the dispenser is offered to service person on reaching site, is extended beyond 4 hours, a penalty of Rs 500/- per hour will be applicable.	We aim to minimize repair time; however, delays can occur due to complex issues or some critical parts may not be available instantly. Request grace period of 12 hours before penalty begins. And reducing penalty to Rs. 200/- h	Tender condition prevails
17		d.) Rs 2500 towards non availability of mandatory spares at operational sites.	We maintain a Base stock of critical spares; however, some parts may not be available instantly. Kindly consider lowering penalty to Rs. 500 with prior justification.	Tender condition prevails
18		e.) Rs. 1000/- per instance for postponement of preventive maintenance for lack of recommended spares.	Preventive maintenance is scheduled in advance, and postponements are rare. We request a notice-based reschedule allowance before penalty is applied. And reducing penalty to Rs. 200/-	Tender condition prevails
19		f) Rs. 500/- against re-occurrence of repeat complaint due to poor workmanship or partial work.	We will ensure quality work; however, repeated issues may sometimes result from equipment condition. Request review of repeated complaint before imposing penalty. And reducing penalty to Rs. 200/-	Tender condition prevails
20		g) Rs. 500/- against re-occurrence of repeat complaint due to poor workmanship or partial work.	Accepted without change. We maintain strict discipline and ethics. And reducing penalty to Rs. 200/-	Tender condition prevails
21		h.) If the Technician is not in uniform or not using PPE, then Rs.500 per instance will be levied as penalty.	Accepted. We ensure compliance with PPE and uniform guidelines. And reducing penalty to Rs. 200/-	Tender condition prevails
22		i.) Rs.1000/- per instance if the service provider fails to submit Monthly Report by mutually agreed date of Subsequent month.	We aim to submit reports on time. Request 3-day grace period before penalty.	Tender condition prevails
23		j.) Rs.1000/- per instance if the service provider fails to submit RCA Report for Major Failure within 1 Month	Accepted with request for flexibility depending on the investigation's complexity. Suggest extending to 45 days for major faults. And reducing penalty to Rs. 200/-	Tender condition prevails
24		k.) The max penalty per month shall not be more than 50% of per month charge against O&M quoted by the supplier.	Accepted, with suggestion to ensure cumulative penalties are only applied after joint review	Tender condition prevails
25		l.) Contractor shall not deploy the employee of age less than 18 years in any of the activities. If it is found, then it will be viewed seriously and heavy penalty of Rs. 20000/-per instance and also the termination/blacklist will be done from our approved vendor list.	Accepted. We fully comply with labor laws.	Tender condition prevails
26		m.) The contractor shall provide full Personal Protective Equipment (PPE) to each individual employee including, soft hat, eye protection, ear plug, and safety shoes. It is mandatory for all personnel to wear said PPE whilst performing their duties, failing which a penalty @ Rs. 500/- per incidence will be levied in addition to dismissal of the person.	Accepted. PPE compliance is mandatory and monitored.	Tender condition prevails
27	Clause No. 8.0 of SECTION – I INVITATION FOR BIDS (IFB) of Commercial Volume	8.1.1 The Bidder must have supplied & commissioned CNG Car/ Bus Dispensers in 2 (two) supply orders for a City Gas Distribution company, in last five years reckoned from bid due date.	Bidder want to confirm the No of Quantities for 2 Nos Purchase Order for qualifying BEC.	Bidder to refer clause no. 8.1.1 of Section I of Commercial Volume
28	SCOPE OF WORK- CAR DISPENSER AND COMBO DISPENSER (CAR CUM BUS DISPENSER) of Technical Volume	6.6 Flexible fill & vent hose - Twin of Parker/syneflex/Mac	Bidder is requesting kindly consider ZEC S.P.A. and Transfer oil make hoses. All CNG hoses are required to meet the mandatory ANSI NGV 4.2-2014 / CSA 12.52-2014 standards. TGT provides TÜV-certified hoses that comply with these CNG standards. ZEC S.P.A is already approved in GAIL India Ltd., MGL, RSGI and IOCL. Kindly approved the same.	Bidder shall submit PTR & Peso approval along with make list for further approval at purchaser end

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29	SCOPE OF WORK- CAR DISPENSER AND COMBO DISPENSER (CAR CUM BUS DISPENSER) of Technical Volume	2.8 Fill Hose & Fill Nozzle For BUS filling: One CNG flexible electrically conductive twin (fill and vent) hoses with one NGV 2 (OPW/sherex CT-5000) (with captive vent) transit fill nozzle include the supply of 3-way valve for filling & venting of gas. Vendor should also include supply of breakaway coupling, suitable for NGV Industry, in hose. Hose shall be 1/2" ID working pressure 5000 psig and at least 4 m long.	Bidder is requesting kindly consider Bus nozzle have integrated filling & venting arrangement, no require seperate 3 way valve.	Agreed
30	Clause No. 9.0 of SECTION – I INVITATION FOR BIDS (IFB) of Commercial Volume	9.2 BID SECURITY/EMD All bids must be accompanied with bid security amount of INR 4.14 Lacs. MSEs (Micro & Small Enterprises) are exempted from submission of EMD/ Bid Security and tender fee in accordance with the provisions of Public Procurement Policy-2012. However, Traders/Dealers/ Distributors /Stockiest /Wholesaler registered with DIC are not entitled for exemption of EMD. Further, the Government Departments/ PSUs are also exempted from the payment of Tender Fee and Bid Security. Such bidders must furnish valid documents on along with bid to avail the exemption.	We request you to kindly consider EMD (Earnest Money Deposit) exemption for bidders registered under MSME (Micro, Small and Medium Enterprises), in accordance with government procurement policies promoting MSME participation.	Exemption shall be applicable as PPP-2012
31	General Query		We have supplied to GAIL Bengaluru GA. The entire GA is under Development and Operations of an operator appointed by GAIL under FDODO. We have supplied, installed and commissioned 50 machines under 3 separate orders. Moreover CGD companies themselves are executing FDODO schemes to develop CGD network as a matter of policy. Hence supply CGD equipment to FDODOs shall be considered equivalent to CGD as FDODO only can procure CGD equipment from the OEM /Vendors/make approved by CGD companies. Hence supply of CNG dispensers to FDODO shall also be allowed as eligible supply under BEC for the given tender.	Tender condition prevails

Signature & Seal of Bidder