



Tender No.: HOGPL/2022-23/C&P/016



HPOIL GAS PRIVATE LIMITED
(A Joint Venture of HPCL & OIL)

**TENDER FOR TRANSPORTATION OF CNG THROUGH MOBILE CASCADES
(PROVIDED BY HPOIL GAS PVT LTD) BY LCVS AND HCVS AT AMBALA-
KURUKSHETRA GA**

TECHNICAL VOLUME

TENDER NO: HOGPL/2022-23/C&P/016

Date: 09.09.2022



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1.0 INTRODUCTION

HPOIL Gas Private limited (HOGPL) consortium of HPCL & OIL has received the authorization from PNGRB vide letter PNGRB vide letter PNGRB/CGD/BID/8/2018/GA/Ambala-Kurukshetra District dated 22/02/2018 and PNGRB/CGD/BID/8/2017/BEC/GA-Ambala-Kurukshetra & Kolhapur dated 06/03/2018, to Lay, Build and Operate City Gas Distribution networks in Ambala-Kurukshetra and Ambala-Kurukshetra & Kolhapur District. HOGPL (hereinafter referred as Owner), is supplying Piped Natural Gas (PNG) to domestic, commercial and Industrial consumers and Compressed Natural Gas (CNG) to automobiles in Ambala, Kurukshetra and Ambala-Kurukshetra & Kolhapur District.

2.0 GENERAL INFORMATION

This tender deals in Transportation of CNG Through Mobile Cascades (Provided by HPOIL Gas Pvt Ltd) By LCVs & HCVs at Ambala-Kurukshetra GA.

The numbers of HCV & LCV to be covered under this contract are as follows:

Sr. No.	Description	No. of Vehicle
1	LCV	11
2	HCV	7

The number of LCV-Months to be provided under the present contract shall be as follows:

Sl. No.	Description	Unit	Quantity
1.0	Part 1: Light Commercial Vehicle (LCV)		
1.1	Monthly Transportation Charges for Transportation of CNG through 6MT flatbed CNG fueled Light Commercial Vehicles (LCV) with 5000 Km fixed run per month per LCV running for round the clock operation basis at Ambala-Kurukshetra including manpower cost, maintenance charges and other charges for the period of 4 years as per tender document. No. of Vehicles: 10Nos	LCV - Months	528
1.2	Extra running kilometers for transportation of mobile CNG filled cascade after cumulative running of 15000 Km per LCV per quarter.	Km	264000
1.3	Toll Tax/Parking Charges for the CNG transportation through LCV's/HCV's	Rs	3410000
1.4	Fuel Escalation	Rs	2420000
1.5	Cascade fitment or removal charges inclusive of material Loading or unloading of cascades etc.	Nos	22



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2.0	Part 2: Heavy Commercial Vehicle (HCV)		
2.1	Monthly Transportation Charges for Transportation of CNG through 8MT flatbed CNG fueled Heavy Commercial Vehicles (HCV) with 5000 Km fixed run per month per HCV running for round the clock operation basis at Ambala-Kurukshetra including manpower cost, maintenance charges and other charges for the period of 4 years as per tender document. No. of Vehicles: 06Nos	HCV - Months	336
2.2	Extra running kilometers for transportation of mobile CNG filled cascade after cumulative running of 15000 Km per HCV per quarter.	Km	168000
2.3	Toll Tax/Parking Charges for the CNG transportation through LCV's/HCV's	Rs	2216666
2.4	Fuel Escalation	Rs	1540000
2.5	Cascade fitment or removal charges inclusive of material Loading or unloading of cascades etc.	Nos	14

However, the number of LCV/HCV-Months may vary depending upon HOGPL's requirement & the number of LCV/HCV required shall be communicated by Engineer-in-charge time to time.

3.0 SCOPE OF SERVICES

The scope of CNG transport services shall in general consist of but not limited to the following:

Transportation of CNG at Ambala-Kurukshetra GA Through CNG Fueled Light Commercial Vehicles (LCV) and Heavy Commercial Vehicle (HCV) Through Mobile Cascades (Provided by HPOIL Gas Pvt Ltd) for an initial the period of Contract shall be four (04) Year which may be extendable at sole discretion of owner for another One (01) Year on the same terms and conditions. The effective date of order will be as per the first notification of award and such extension will be binding on the Contractor. The estimated number of LCV and HCV months required is given in SOR.

3.1 DETAILED SCOPE OF WORK UNDER THE PRESENT TENDER:

Detailed scope of work is divided under different sub-heads. List of sub-heads along with different activities (with brief specification) is furnished. The contractor is advised to read these activities carefully before quoting.

3.1.1 LCV and HCV model should be (Vehicle Model year will be 2021 and above latest) as on the date of deployment and in perfect running condition on dedicated basis for CNG transportation. Necessary documents in this regard have to be provided by the contractors at the time of deployment. Such LCV and HCV shall be provided with two earthing connections and fitted with a spark/flame arrestor of a design approved by CCOE.

3.1.2 LCV and HCV offered by the contractor should be fit for payload capacity of minimum 6 MT & 8 MT respectively.

3.1.3 Display of HOGPL signage boards and proper maintenance of the boards such as



cleaning for proper visibility, required repairs & replacement of damaged boards as per the requirement shall be under the scope of contractor. Design will be provided by HOGPL.

- 3.1.4 The LCV and HCV along with Cascades should report at Mother Stations/Loading Facility as informed by HOGPL. The HOGPL safety personnel shall physically inspect the vehicle along with the cascade. The vehicle shall be ready for commencement of commercial operation only after HOGPL is satisfied with the stability of the vehicle.
- 3.1.5 Driver of the LCV and HCV shall assist to make / remove the quick release coupling connection at the daughter booster Stations and CNG Mother Stations, Operate the Cascades Manifold Valves, Check and record the cascade pressure at CNG Mother Stations and Daughter booster Stations. For doing these jobs in a safe manner, the driver has to be trained in any CNG station of HOGPL before actual deployment to drive the cascade mounted LCV and HCV. No driver will be allowed to run the LCV and HCV without safety training. Additional safety requirement like reflective tapes shall be in the scope of contractor. Driver shall record reading of the mass flow meter at mother station and daughter booster station in a logbook for each trip.
- 3.1.6 The contractor shall operate their vehicles at their own risk entirely and HOGPL shall in no case be held responsible for any damage to the vehicles or the mounted cascade while on HOGPL's work. The contractor shall maintain the vehicles in sound mechanical condition at all the times of contract. The contractor will rectify any defect notified by HOGPL immediately.
- 3.1.7 The contractor shall provide all statutory/legal facilities to its workmen / employee as per relevant Act/ Law/and rule including applicable rules and laws of the state. The Contract shall provide valid documentary evidence as a token of confirmation for ESI, PF, minimum wages, and other statutory requirements.
- 3.1.8 The contractor shall ensure the safe & correct delivery of CNG at the nominated destinations in the same condition in terms of quality and quantity as has been taken by the contractor at Mother Stations. Any deviation from the nominated destination or any infringement of the above will be deemed as unlawful and HOGPL will hold the contractor legally responsible for the same. Additionally, HOGPL also reserves the right in such an event, to forthwith terminate the contract and / or to impose penalties on the contractor, as HOGPL may deem fit.
- 3.1.9 The contractor shall mobilize the transport services within 30 days from written requisition by HOGPL.
- 3.1.10 The contractor shall ensure that LCV and HCV driver along with supervisors are equipped with mobile communication at all point of time. In case the contractor fails to provide this facility, a penalty up to Rs 500 /- per day per vehicle may be applied.
- 3.1.11 All vehicles shall be fitted with proper seat belt. The drivers shall remain available in LCV and HCV throughout 24 hours in all days.
- 3.1.12 LCVs and HCVs shall be on hire for 24 hours starting from 06.00 a.m. to 06.00 a.m.



for 365 days. No Government holiday will be allowed. Hiring charges of HCV/LCVs shall include services of drivers for 24 hours in a day for all days in all the vehicles. No driver shall be allowed to work for more than 8/12 hours in a day. Duty hours of employees should be well in line with the Central Motor Vehicles Act 1988 & Motor Transport Workers Act 1961. Bidder should take care of all legal statutory compliances as per the tender norms and conditions. The driver duty hours shall fulfil requirement of statutory regulations. However, HOGPL will levy penalty of up to Rs.500 per day for cases where driver works beyond 16 hours in a day.

- 3.1.13 The mobilized fleet shall be fitted with spark / flame arrestor of a design approved by Chief Controller of Explosives and provided with wheel jack, tool kit, and spare wheel.
- 3.1.14 The mobilized fleet shall be painted as per colour code and description provided by HOGPL in addition to the statutory display requirements to carry CNG. The contractor shall be responsible for providing suitable signboards / display boards during LCV/HCV movement on road or in parked condition. Each LCV/HCV to paint rear & side panels for display of company name and logo in combination to fulfil the requirements of display under rules 130 to 137 of Central Motor Vehicles Rules 1989.
- 3.1.15 Painting of the colour codes and all other statutory display has to be done by the contractor at his own cost before deploying the vehicles for carrying CNG Cascades.
- 3.1.16 Technical specifications / dimension of CNG cascade to be mounted on the LCV and HCV are as follows:

i) LCV and HCV offered by contractor shall meet the cascade dimension furnished below: -

Cascade body length:	4.0 M (Min 12 Ft.)
Cascade body width:	2.5 M (up to 8.2 Ft.)
Cascade Height:	2.6 M (up to 8.6 Ft.)
Pay load for LCV:	Minimum 6 Ton
Pay load for HCV:	Minimum 8 Ton
Vehicle:	BSVI as applicable
Vehicle model:	Eicher Pro 1110/Tata LPT 1412 & 1512 year 2021 or later

The turning radius of HCV and LCV should be lowest of industry practices. Vendor should take prior approval of type of HCV to ensure its suitability in operation.

ii) CNG Storage Cascade: Provided by HPOIL Gas Pvt Ltd

- (a) Each LCV shall have GPS instrument with all antennas completely shielded within the dashboard. The GPS should be fitted with minimum 32-bit microprocessor and should have a backup battery of minimum 24 hours. The web portal & mobile application shall have the capability to view location of the vehicle with an accuracy of 100 meters. The bidder shall provide web portal access with minimum updating of 2 minutes for real time location of vehicle. The web portal shall also have



provision for replay of journey, report on stoppage time and location with idle time sorting. The entire instrumentation including GPS, battery, cable etc. for accessing LCV location is in bidder's scope. The bidder shall arrange for round the clock maintenance of the GPS system to avoid any disturbance.

- (b) GPS system should be available for monitoring at all the time and nonworking of GPS for any LCV and HCV will be construed as deviation in operation of LCV and HCV. The bidder shall ensure 100 % GPS system availability of each LCV/HCV. Bidder has to facilitate with GPS tracking application for monitoring of vehicle on real time clock.
- (c) The GPS system shall have a display provision for a monthly MIS sheet consisting of following information of individual LCV:
Nos. of over speed incidents, max. Speed, no data period (total period for which GPS was not available, start location etc.
The monthly GPS MIS sheet shall be submitted along with monthly invoices.
- (d) The bidder undertakes that their representative shall ensure proper feeding of CNG in Cascade. Any loss/mishap on account of poor tightening of cascade shall be sole responsibility of bidder. The contractor shall indemnify for any losses due to it.
- (e) The transporter who is carrying any hazardous and explosive material needs to submit the Form no 1 to Member Secretary of State Pollution Control Board for intimation and certification. Vendor shall comply necessary actions as per Hazardous Wastes (Material and Handling) Rules, 1989 and its subsequent amendment.
- (f) As per the statutory requirements while hiring the transporting vehicle following compliances needs to be fulfilled and complied:
1. Third Party Training of Defensive Driving to all Drivers (under Motor Vehicle Act)
2. TREM Card availability
3. HAZCHEM training and signage
4. PPEs Mandatory for drivers
5. Form -1 under Hazardous Wastes (Material and Handling) Rules, 1989 and its subsequent amendment (Under State Pollution Control Board).

3.1.17 Supply, mounting & Maintenance of Fire extinguisher (DCP/CO2) on each HCV/LCV shall be under the scope of contractor.

Contractor shall mount fire extinguishers on the LCV and HCV as per the directions of Engineer-in-charge. The cost of supply and fabrication of steel material for mounting the extinguishers shall be borne by the contractor. The contractor will be responsible for safe custody of the fire extinguishers and maintaining the same in good condition. Contractor shall ensure availability of fire extinguisher with proper validity in LCV and HCV all the time.

3.1.18 LCV/HCV should be equipped Stopper and should be placed during or decanting, failing in which contractor shall be liable for penalty as Rs.1,000/- per instance. LCV/HCV should be equipped with required special tools and tackles for maintenance.

3.1.19 Payment shall begin from the date and time when contractor has started



commercial operation.

3.1.20 Payment of all taxes, duties, service charges etc. on the LCV/HCV as per statutory requirements shall be borne by the contractor. However, the Goods & Service Tax if applicable, octroi / LBT on gas, Raha Dari / Transit Pass charge & toll tax shall be reimbursed on actual basis on submission of original receipts of expenditure made against the same while on HOGPL duty.

3.1.21 Contractor shall indemnify company for any action under Motor Vehicle Act.

3.1.22 Transport services shall be provided round the clock on designated routes and as per the schedule given by Engineer-in-charge on all days. Transport services shall include the following activities by the drivers who will be trained by the client through experts for these activities.

- a) Disconnect the quick connect coupling of the cascade after proper depressurization of the hose, as soon as storage pressure falls to a level 30 kg/cm²g and transport the cascade to Mother/ filling stations for re-filling.
- b) Connect the cascade with the filling hose by connecting quick connect coupling available at mother stations for refilling.
- c) Transport the filled mobile cascades from Mother Stations to daughter booster stations / DCS station and connect to station tubing through quick connect coupling.

The contractor shall ensure that the recovery of gas per trip per LCV/HCV is within the acceptable limits as specified in point (a). In the event of less recovery on account of reasons attributable to the contractor such as LCV being returned from retail outlets at higher return pressure as specified in point (a), then the contractor shall not be paid for that particular trip. Transportation loss allowable is up to 0.50%, beyond this, debit note shall be raised for excess gas quantity loss than allowable at Ex-CNG station cost of HOGPL.

3.1.23 The driver shall maintain logbooks for LCV/HCV movements entering time of start / Arrival from / to mother station / DCS station / daughter Booster stations & vice versa. LCV/HCV initial & final pressures at mother station / daughter Booster stations and any other details considered necessary for operation by HOGPL for each vehicle. Opening and closing reading of the milometer have to be noted in the logbook. Driver shall also record any leakage, burst disk failure during the trip. The logbook has to be signed by station manager / technician for each trip & countersigned by Mother Station control room shift in-charge on daily basis. All stationary materials including printing material such as log book shall be in the scope of the contractor. However, the format of the logbook shall be as per HOGPL.

3.1.24 The contractor shall prepare Daily filling & dispatch statement and submit the same at the respective Mother Station control rooms of HOGPL/ as informed by HOGPL by 8 AM daily.

3.1.25 The contractor shall at his own expense, provide uniform (2 shirts and 2 trousers) indicating HOGPL/CNG logos (to be designed by client) and shall wear uniform and shoes at the time of duty. Drivers have to maintain the discipline & decorum in the CNG stations. Drivers without proper uniform will not be allowed for duties



and penalty will be imposed.

3.1.26 Unavailability of driver will attract penalty as per clause 3.1.31. Contractor should provide the ID cards to his employees as per the specifications given by HOGPL and is a disciplinary rule to be followed without fail.

3.1.27 In each shift (of 8 hrs. each) the contractor shall depute at least one experienced supervisor round the clock at each Mother stations for smooth operation of transport services to the satisfaction of client. The contractor, for effective supervision and better co-ordination, shall provide supervisors with the conveyance and mobile phone. The minimum qualification for the supervisor shall be Graduation. The supervisor has to report to respective Mother Station In-charge. The supervisor shall coordinate with retail outlet dealer / manager of Mother Station on daily basis to avoid dry outs. The supervisor shall ensure smooth and uninterrupted movement of LCV/HCV to ensure continuity of gas supply to Retail Outlets. Absence of supervisor will attract penalty of Rs.1,000/- per shift. If supervisor unavailability in the shift is more than 1 hour, it will be considered as absenteeism for the entire shift and penalty levied as per above. Supervisor should have enough money for day-to-day smooth operations. Supervisor should know the Govt. Rules and Regulations of CNG truck movement, and they should co- ordinate with Govt. Officials regarding smooth operations.

3.1.28 Contractor shall provide communication handsets to the supervisors for communicating with the drivers & movement control. The safety and security of the handsets will be the responsibility of the contractor. In case of loss and damage, the contractor shall be liable for replacing/ repairing the sets immediately at his own cost.

3.1.29 Contractor shall carry out all schedule maintenance of LCV/HCV and provide the copy of schedule maintenance record to Engineer-in-charge.

3.1.30 Scheduled / Pre-informed absence

In case of scheduled/ informed absence of LCV/HCV due to maintenance, major breakdown, LCV/HCV being taken away by traffic police, LCV/HCV sent for fitness certification, accident; transporter will deploy standby LCV/HCV immediately and will inform HOGPL accordingly. Removal of standby LCV/HCV and resumption of original LCV/HCV will take place due information to HOGPL.

In case, transporter is not able to arrange standby LCV/HCV, penalty over and above cumulative allowed time @ up to Rs 2000/- per day per LCV/HCV shall be levied. In addition to this, transporter will not raise invoice for the absence period and HOGPL will not release payment for the absence period. The maximum penalty excluding non-release of prorated hiring charges shall not exceed 20% of monthly bill.

3.1.31 Unscheduled Absence

In case of unscheduled absence of service LCV/HCV/driver/Helper beyond allowed transit time, following penalties shall be levied in following manner.

- a) Penalty for non-availability of Driver service due to any reason for more than one hour and till four hours is up to Rs 1000.
- b) In case non availability of Driver service exceeds four hours, additional penalty up to Rs 200 per hour for additional hour of non-availability of



service will be imposed.

3.1.32 Cumulative Allowed Time:

Contractor shall be allowed to avail one day (24 Hours) off per month per vehicle for schedule preventive maintenance of LCV/HCV cascade mounted on LCV's after giving written intimation to HOGPL. The unused period out of 24 hours can be carried forward for next month. The maximum period of accumulation will be 48 hours in a month. In case same is not availed, only 24 hours out of unused 48 hours will be further carried forward to the next month. An additional one day per year for each year will be allowed for fitness check. Contractor has to submit copy of fitness test in support of their claim.

Example: - If an LCV with an available cumulative allowed time of 48 hours remains unavailable for 16 days for want of repair after an accident. The penalty will be calculated as follows:
(16 days - 2 days) X 2000 = Rs 28000 (Where, Rs 2000 is the absence penalty per day)

If suppose monthly bill is Rs 100000/= per month then 20% will be Rs.20000/= which is less than Rs 28000/-

Net penalty will be Rs 20000/- along with deduction of pro-rata fixed charges for unavailable period.

Transporter to ensure that LCV/HCV plies in safe manner and within a maximum speed as restricted by statutory authorities. For the purpose, transporter shall regularly check speed governor and monitor GPS system. HOGPL will impose penalty on cases of LCV/HCV plying beyond maximum speed limit at a rate of up to Rs 1000/- per instance.

- 3.1.33 The contractor shall be required to obtain Traffic Police clearance for 24-hour entry permit for plying CNG cascades mounted on LCV/HCV in Ambala & Kurukshetra Inter district route for all the vehicles. Any assistance / document required in this regard shall be provided by HOGPL.
- 3.1.34 The contractor shall be required to take Comprehensive Insurance Policy coverage for each vehicle taken from a reputed Insurance Company and shall keep force during the tenure of the contract. If any property at CNG station has been damaged by the act of the contractor, the same will be also recovered from the contractor as per actual cost estimation of HOGPL.
- 3.1.35 The contractor, under the transport services, shall be required to be covered by ZONAL PERMIT at his own cost.
- 3.1.36 The contractor shall ensure that no person inside the vehicle would smoke while driving and no fire or other ingredients of ignition shall be permitted in the vicinity of the vehicle. No other goods should be carried in the vehicle.



The vehicle engaged for transportation of CNG shall not carry any persons or goods other than the crew of the vehicle.

- 3.1.37 Approximate minimum running of each LCV/HCV is about 5000 KM per month for Ambala-Kurukshetra.
In case if the contractor fails to complete 5000 Km per month with 4500/3000 WL Type 3/4/1 Cascade due to contractor's fault, pro-rata payment shall be made for SOR item of 1.2.

3.1.38 Local Contact Office

It is mandatory on the part of the contractor to set up a local contact office at GA locations and submit the photographs, names, addresses, contact tel. nos., designations and signatures of their authorized representative duly certified in advance to HOGPL.

- 3.1.39 The contractor shall liaison with the local authorities i.e., LBT Department for completing necessary formalities regarding Transit Pass etc. during each and every trip if required.

4.0 VEHICLES

Bidder to note that 100% of the vehicles to be deployed shall be CNG runs vehicles.

Vehicles shall be duly registered with RTO for transport of CNG/other petroleum product. Each LCV/HCV shall have a valid permit, sufficient tools and spares for running repairs to be carried on-route. Contractor shall make adequate arrangements for fuel / lubricant with his crew / staff so that operations are not affected. Deduction shall be made if vehicle is held up due to any of these reasons.

- 5.0** Bidder shall strictly adherence to Chief Controller of Explosives Guidelines.

- 5.1** The contractor shall obtain a certificate from the Chief Controller of Explosives or any appropriate Government authority to the effect that the said LCV/HCV are fit for transportation of CNG.

- 5.2** Each LCV/HCV must have spare wheel with tyre available on LCV/HCV during movement.

- 5.3** Side panels for display of company name and logo in combination requirement of display under rules 130 to 137 of central motor vehicles rules 1989 (HOGPL monogram to be in standard colours of company). All LCV's to be painted with same colour. The colour and pattern will be indicated by EIC. The expenses for fabrication of panels and painting for above to be borne by the contractor.

- 5.4** All LCVs should carry "EMERGENCY CARD" and should be kept in an accessible location. EMERGENCY CARD in English, Hindi and Marathi language will be provided by HOGPL.

- 6.0** The contractor shall provide at his own expense, full personal Protective Equipment (PPE) to each individual employee including soft hat, ear protection, safety goggles and safety shoes. It is mandatory for all personnel to wear issued PPE while performing their duties. Non-compliance of PPEs or any kind of safety violation will



result in deduction to the level of 5% of the particular Month RA bills will be done. The TREM CARD shall always be available with the vehicle.

7.0 All stationary including printing material such as LCV/HCV logbooks, LCV/HCV recovery logbooks etc. shall be in the scope of the contractor. However, the format of the logbook shall be as per HOGPL.

8.0 Technical requirement of the driver & Helper

8.1 Each driver driving LCV/HCV should possess heavy driving license with endorsement on it by RTO for driving Hazmat vehicles. Driver educational qualification should be minimum 10th Pass.

8.2 The driver must be medically fit and shall have a certificate issued from registered doctor. The certificate shall be revalidated at least on annual basis or as per doctor's advice.

8.3 Successfully passed a 3-day statutory training course at state government approved training.

8.4 Drivers /Helper should strictly follow all the safety instruction of HOGPL's Engineer- in- charge / Safety Officer.

8.5 Drivers should strictly follow all the safety instruction of HOGPL's Engineer- in-charge / Safety Officer.

8.6 Driver should co-operate / follow the instruction for day-to-day smooth operation.

8.7 Driver shall report duty as per the instruction of Shift Engineer / Engineer- in-charge. Penalty will be applicable for late report of duty.

8.8 Driver should be having valid Driving License and Driver of the LCV/HCV shall assist to make/remove the quick release coupling connection at the daughter booster stations and CNG Mother Stations, Operate the Cascades Manifold Valves, Check and record the cascade pressure at CNG Mother Stations and Daughter Booster Station for filling and discharge of CNG. For doing these jobs in a safe manner, the driver has to be trained in any CNG station of HOGPL before actual deployment to drive the cascade mounted LCV/HCVs. No driver will be allowed to run the LCV/HCV without safety training. Additional safety requirement like reflective tapes shall be in the scope contractor.

9.0 Scope of Work for Display of Signage Boards on LCVs

- Purchasing of ACP Sheets of dimensions 15 Feet X 1.6 Feet – For 2 sides, 4.2 Feet X 1.6 Feet – For Rear side.
- Vinyl printing of artwork as per the design provided by HOGPL.
- Pasting of the vinyl printed artwork on ACP sheets.
- Fixing of the ACP sheets on LCV/HCVs and maintaining the same properly.



10.0 Exit Clause

This contract can be terminated / suspended by giving six months advance written notice.

11.0 Termination

- a) Undue & unreasonable delay in work completion.
- b) Failure in compliance of any laws/ rules /regulations applicable to his business.
- c) LCV/HCV not following designated route and stopping at locations not designated for the purpose.
- d) Unsafe practice.