

REPLY TO PRE BID QUERIES DATED: 03.04.2024

TENDER FOR HIRING OF AGENCY FOR PROVIDING OPERATION AND COMPREHENSIVE ANNUAL MAINTENANCE SERVICE OF BOOSTER COMPRESSORS INSTALLED AT AMBALA-KURUKSHETRA & KOLHAPUR GA

TENDER NO. HOGPL/2023-24/C&P/016 DATE: 19.03.2024

Sl. No.	Ref Clause No.	Ref Clause Description	Bidders Query	HOGPL Reply
1	Point no. f of Clause no. 3.2 of Technical Volume	The Contractor shall use only OEM's certified spares during maintenance. In case, the schedule maintenance of the OEM manual recommends checking and replacing parts like valves, regulators, hoses, piston rings etc. after certain time interval, same shall be replaced or used further only on approval from the HOGPL representative. However, any unto ward consequences for non-replacement of such parts shall be the responsibility of the Contractor.	Kindly let us know if we can use spares other than OEM to reduce breakdown time (as sometimes OEM takes more time to provide spares) and to break market monopoly. We have successfully used customised spares to reduce burden on our client for various boosters such as TGT, ICL and Sopan.  We are providing innovative and cost effective solutions to our clients in their daily operations. Our prime focus is to provide best quality services as per the satisfaction of the client.	Bidder to refer Corrigendum 2

Seal & Signature of Bidder